



Damage Waiver: Terms and Opt-Out

Terms:

Events rarely go off without a hitch or a broken glass or two. To help alleviate breakage costs, we offer a Damage Waiver that covers breakage and damage to equipment while in your possession. If you accept the Damage Waiver, we will add a non-refundable charge of 8% to your contract. If you decline the waiver, any breakage or damages will be billed at current, retail replacement cost. The Damage Waiver does not cover missing, stolen or lost items, nor does it cover items damaged through improper use, vandalism or neglect.

Please note: The Damage Waiver is NOT insurance. It is a waiver for potential damage charges and does not constitute insurance in any way.

The Damage Waiver Covers:

- Damage: Items that are damaged through normal use such as table scratches, dishware chips, glassware cracks, etc.
- Breakage: Items broken through normal use such as dropped glasses, a broken handle, broken hinges, etc.
- Soiling (food and drink stains) cause by normal use of linens.
- Tenting Wear and Tear: Physical damage caused by acts of nature (hail, rain, wind: EXCLUDING snow) to the rented tent. Does not cover any damages caused by the tent to the surrounding area, property or other rental items. Also, does not cover damages to customer installed canopies.

The Damage Waiver Does NOT Cover:

- Any missing items
- Theft, vandalism, conversion, or other dishonest act towards rental items either by you, persons in your employ or a third party.
- Negligence such as items left out under sprinklers or in the rain, items improperly secured during transportation, items dragged across rough surfaces, etc.
- Linens: Burn holes, wax, ink stains, tears and excessive soiling of linens beyond normal use.
- Tents: Any damage not caused by weather such as rips and tears from sharp implements, excessive tape, paint, or any other human caused damages. Damage caused by excessive snow loads (please ask about our snow removal policy). Does not cover customer installed canopies.

*Please note all policies apply to the time equipment is in your possession, defined as the time of delivery to time of pickup for delivered orders, or time of pickup to time of return for will call orders.

Damage Waiver Opt Out:

By signing below you acknowledge that you were informed of and offered the Damage Waiver, and that you are choosing to opt out of the Damage Waiver charge and coverage.

Account Name: _____

Signature: _____

Print Name: _____

Date: _____

Contract Number: _____

Opt out for all future contracts: YES NO